

# How to Request a Physical Card

If you would prefer a physical card, you can complete a request to receive one directly from your account.

To create an account, you will **first** need to redeem your virtual card. During the redemption process, after your card is activated, you will have the option to create a profile. Creating a profile is necessary in order to request a physical card (please view pages 2 and 3 for detailed instructions on how to create a profile and redeem your virtual card).

Once your profile is created, sign in to your account at [www.myprepaidcenter.com](http://www.myprepaidcenter.com), and click on “Request Plastic Card”.

You will then be asked to enter the address where you would like the card to be shipped. When the form is complete, click “Send My Card” to complete your request.

- A physical conversion fee of \$3.00 will be applied to all card physical requests.

The screenshot shows the MyPrepaidCenter website interface. At the top, there is a 'Sign In' section with fields for 'USERNAME' and 'PASSWORD', and a 'Sign In' button. Below this, there is a navigation bar with four icons: 'Fees & Cardholder Agreement', 'FAQs', 'Request Plastic Card' (highlighted with a red box), and 'Set/Reset PIN'. Below the navigation bar, there is a 'MyPrepaidCenter' header with tabs for 'My Cards', 'Card Details', and 'Transaction History'. The 'Card Details' tab is selected, showing a 'Universal Prepaid Mastercard® Virtual Account' with a balance of \$50.00. The 'Request Plastic' section is visible, with a 'Send My Card' button highlighted in a red box.

# How to Redeem Your Virtual Card

You will receive an email from [Hello@flooringrewards.com](mailto:Hello@flooringrewards.com) with your virtual code.

You can redeem in one of two ways:

- Click the “Redeem Virtual Account” link in the email you received OR
- Paste the web address from the email you received into your web browser

You will then be directed to a page where you can register your card for online shopping. The address information entered on this page will need to match the address information that you have in your rewards profile. This is necessary for those instances where an address is needed to complete a purchase with an online merchant.

You will need to review and agree to both the E-Sign Disclosure and the Cardholder Agreement before your card can be activated.

Dear Name,

You have received a virtual account valued at \$5.00 from Blackhawk Network. Please redeem this on your mobile or PC.

[Redeem Virtual Account](#)

Click the button above or paste the address below into your web browser to redeem your reward:

<https://www.myprepaidcenter.com/redeem?ecode=xxxxxxxxxxx>

Redemption Code: XXXXXXXXXXXXX

**Register to Shop Online**

Your virtual account allows you to shop online:

- Enter your current billing address.
- The address entered below must match the address entered when using your virtual account to shop online.
- Address validation occurs when shopping online (TPP). This is similar to the address validation that takes place when you purchase online with a credit card.

Country\*  
UNITED STATES

First Name\* Last Name\*

Address Line 1\* Address Line 2\*

City\* State/Province\*

ZIP/Postal Code\* Phone Number\*

Email Address\*

**E-Sign Disclosure and Cardholder Agreement**

If the document does not appear below, please click here to view the E-Sign Disclosure and Cardholder Agreement

**E-Sign Disclosure**

The E-Sign Disclosure and Cardholder Agreement (the "Agreement") is a legal document that governs the use of the virtual account. It contains the terms and conditions of the virtual account, including the terms of the E-Sign Disclosure and Cardholder Agreement. The Agreement is a legal document that governs the use of the virtual account. It contains the terms and conditions of the virtual account, including the terms of the E-Sign Disclosure and Cardholder Agreement.

☐ I HAVE READ AND AGREE TO THE E-SIGN DISCLOSURE

☐ I HAVE READ AND AGREE TO THE CARDHOLDER AGREEMENT

[Activate](#) [Back](#)

After completing the registration information and agreeing to the E-Sign Disclosure and Cardholder Agreement, you will be taken to your virtual card in a new pop-up window.

You can now save the image to your device, add to a Profile or add to your Wallet.

Please record your card number, expiration date and security code.

